



NAMBUCCA VALLEY COUNCIL

POLLUTION INCIDENT RESPONSE MANAGEMENT PLAN

**BOWRAVILLE SEWERAGE TREATMENT PLANT AND
RETICULATION SYSTEM**

EPA LICENCE NUMBER 587

Department:	Engineering Services Department
Document No:	SF385:46052/2021 supersedes 29847/2012
Endorsed:	Manager Water & Sewerage – August 2021
Revision 1	June 2022
Revision 2	April 2024
Revision 3	
Revision 4	
Revision 5	

Table of Contents

1	INTRODUCTION	1
2	SCOPE	1
3	ENVIRONMENT PROTECTION LICENCE DETAILS.....	1
4	POTENTIAL HAZARDS	2
5	INVENTORY OF POTENTIAL POLLUTANTS AT THE PREMISES	2
6	NOTIFICATION OF POTENTIAL POLLUTION INCIDENT AND IMPLEMENTING PIRMP..	2
6.1	NOTIFICATION OF POLLUTION INCIDENT	2
6.2	HUMAN HEALTH AND SAFETY ISSUE OR DAMAGE TO COUNCIL PROPERTY	2
6.3	ENVIRONMENTAL POLLUTION INCIDENT	2
	<i>TABLE 1.0 List of Authorities to be notified</i>	<i>3</i>
7	SAFETY EQUIPMENT.....	4
8	PRE- EMPTIVE ACTIONS.....	4
9	IMPLEMENTATION, INCIDENT INVESTIGATION AND TRAINING	5
	APPENDIX A – Bowraville Sewage Treatment Plant General Layout	6
	APPENDIX B – Bowraville Sewage Treatment Plant and Sewer Network	7
	APPENDIX C – Risk Assessment	8
	APPENDIX D – Pollution Incident Classification, Risk Rating, Pre-emptive Actions and Response	9
	APPENDIX E – Inventory of Potential Pollutants.....	12
	APPENDIX F – Pollution Response Management Plan Sewage Overflow / Surcharge	13
	APPENDIX G – Pollution Incident Notification Sewage Overflow / Surcharge	17
	APPENDIX H – Pollution Incident Notification (Chemical Spill / Fire Leak of Gas / Other).....	18

POLLUTION INCIDENT RESPONSE MANAGEMENT PLAN

BOWRAVILLE SEWERAGE TREATMENT PLANT

1 INTRODUCTION

This pollution incident management plan has been prepared to fulfill the requirements of the Protection of the Environment Operations Act 1997 (POEO Act) and the Protection of the Environment Operations (General) Regulation 2009 to overcome or minimise the potential hazards to the health and safety of humans and the environment by sewage overflows and chemical spills.

2 SCOPE

This PIRMP applies to Bowraville Sewerage Treatment Plant and Sewer Reticulation System.

The sewerage treatment plant is located at the end of River Street, Bowraville approximately 30m away from the nearest residential area. The STP has a design capacity of 1,200 EP. The sewerage system comprises approximately 12 km of reticulation mains and a pump station.

A Site Plan of the STP and the reticulation system are contained in Appendix A and B.

3 ENVIRONMENT PROTECTION LICENCE DETAILS

Name of licensee / ABN:	Nambucca Valley Council ABN: 71 323 535 981
EPL number:	587
Premises name and address:	Bowraville Sewage Treatment Plant 20 River Street, Bowraville NSW 2449
Business contact details:	Name: Bede Spannagle Position: General Manager Business hours contact number: 02 6568 0200 After hours contact number: 0427 993 342 Email: council@nambucca.nsw.gov.au
Website address:	nambucca.nsw.gov.au
Scheduled activity on EPL:	Sewerage Treatment
Fee-based activity on EPL:	Sewerage treatment processing by small plants
PIRMP Activation/Notification/ Managing	Name: Richard Spain Position: Manager Water and Sewerage Business hours contact number: 02 6568 0234 After hours contact number: 0418 468 368 Email: richard.spain@nambucca.nsw.gov

4 POTENTIAL HAZARDS

Relevant information related to Risk Assessment and Pollution Incident Classification, Contributing Factors and Controls are contained in Appendix C and D respectively.

5 INVENTORY OF POTENTIAL POLLUTANTS AT THE PREMISES

An inventory of potential pollutants normally stored on site including the quantity and the location of each pollutant is provided in Appendix E.

6 NOTIFICATION OF POTENTIAL POLLUTION INCIDENT AND IMPLEMENTING PIRMP

6.1 *Notification of pollution incident*

A pollution incident is required to be notified if there is a risk of material harm to the environment which is defined in section 147 of the POEO Act 1997:

- (a) harm to the environment is material if:
 - i* It involves actual or potential harm to the health or safety of human beings or to ecosystems that is not trivial; or
 - ii* If results in actual or potential loss or property damage of an amount or amounts in aggregate, exceeding \$10,000 (or such other amount as is prescribed by the regulations), and
- (b) loss includes the reasonable costs and expenses that would be incurred in taking all reasonable and practicable measures to prevent, mitigate or make good harm to the environment.

6.2 *Human Health and Safety Issue or Damage to Council property*

If there is an immediate threat to human health and safety and/or Council property contact following appropriate personnel to report the incident:

Emergency Call Service

Dial "000" for ambulance, police, rescue squad or fire brigade and practice Emergency Management Plan.

Nambucca Valley Council

- Water and Sewerage Coordinator (WSC) – 0437 526 381
- Manager Water and Sewerage (MWS) – 0418 468 368
- Safety and Risk Officer – 0428 003 917
- Manager Human Resources – 0418 208 212

6.3 *Environmental Pollution Incident*

If there is a sewage overflow the procedures outlined in Council's Pollution Response Management Plan Sewage Overflows/Surcharge must be followed. The plan and related forms are included in Appendix F and G.

If the pollution incident involves actual or potential harm to human health and /or the environment:

- Inform Water and Sewerage Coordinator and Manager Water and Sewerage
- **The Manager Water and Sewerage is required to assess the situation and must notify relevant government departments and industry groups immediately.**

TABLE 1.0 List of Authorities to be notified

INSTITUTION	CONTACT PERSON	TELEPHONE	MOBILE
Environmental Protection Authority (EPA)	24 Hour Service Grafton office	131 555 6640 2500, 6640 2502	
Nambucca Oyster Growers	Brandon Armstrong	6559 5527	0412 992 320
NSW Food Authority	Anthony Zammit		0407 078 269
	Grant Webster	6539 4809	0407 947 730
Forestry Cooperation NSW- Coffs Harbour Office		6652 0111	
NSW Ministry of Health (via Mid North Coast Area Health Service Public Health Unit)	Office David Basso Melissa Bouboulas	6589 2120 6589 2144 6589 2120	0417 695 113 0438 644 267
	After Hours	0428 882 805	
NSW Police	Bowraville	6564 7004 or 000	
Ambulance NSW		000	
State Emergency Service		13 25 00	
NSW Rural Fire Service		Kempsey - 6562 1964 Macksville - 6568 2536	
Work Cover NSW		131050	

The Pollution Incident Notification Form for the chemical pollution incident is contained in Appendix H.

6.3.1 Information to be notified:

The following information about the pollution incident must be notified to the relevant authorities:

- Date, time, nature, duration and the location of the incident.
- Whether the environment is polluted and any humans affected by the pollution incident.
- Control measures taken to minimise the pollution.
- Any possibility of spreading the contamination beyond the location of the incident.

6.3.2 Community notification:

Depending on the circumstance of the pollution incident the Council will provide notification to community members who are affected or are likely to be affected and provide with information, advice and updates as advised by EPA. Property ownership and contact details are available from Council where required.

The following methods will be used for notification and communication:

- Door knocking
- Telephone
- Letterbox Drops
- Warning Signs
- Media Release
- Council Website / Facebook

In the event of a chemical or sewage spill into the stormwater or waterway, the Council staff will go to high use areas of the affected waterway to advise users and to erect warning signage. The signs are to warn water users of the contamination and advise them to avoid activities until contamination has cleared.

Regular communication and notification are to be provided until the incident and clean-up of impacted site and affected areas are completed. Nambucca Valley Council will take signs down and advise the public when regular activities can be resumed.

7 SAFETY EQUIPMENT

In order to satisfy WHS requirements the following PPE are provided to the plant operating staff and the sewerage emergency crew:

• Rubber Gloves	• Gumboots
• Steel Capped Boots	• Goggles
• Face Masks	• Apron/Disposal Overalls
• Hearing Protection	• Gas Detectors
• First aid Kit	• Hard Hats
• Sunscreen	• Spill Kit

Hepatitis vaccinations are offered to all staff whose work involves potential contact with raw sewage.

8 PRE-EMPTIVE ACTIONS

Council has taken the following pre-emptive measures to minimise any risk of harm to human health or environment arising from the sewage overflows in dry weather.

Bowraville sewerage system is provided with only one pumping station which is located next to the sewage treatment plant. This pumping station is connected to SCADA/Telemetry system that allows it to be monitored and controlled. It has multiple alarm systems to alert the maintenance team of the conditions such as:

- Communication failure
- Power failure
- Pump unavailability
- Pumps- Low start alarm and Low hours alarm
- Wet well level variation

A preventative maintenance program is in place for the pumping station. General inspections and cleaning of the pumping station is being carried out weekly to fortnightly and the detailed inspections are scheduled to complete six monthly. Maintenance and repairs to electrical and mechanical equipment at the pumping station is being carried out as required and the replacements will be completed based on the priority list.

Bowraville pumping station is provided with bypass pumping capability utilising a mobile diesel pump. In the event that the above systems fail Council would arrange tanker to pump out sewage from pumping station to avoid sewage overflows.

Council maintains a record of sewage overflows in its Customer Request Management database (DATASCAPE). Routine maintenance works are being carried out in the catchment as required. The maintenance works involve CCTV inspection of sewer mains, pressure cleaning and removal of obstacles and repairs to broken pipes and manholes. The relining or replacement of sewer mains will be scheduled as required.

Out of hours staff roster is in place to manage customer requests and incidents. The emergency contact numbers are available on Council Website.

The chemical storage area is provided with adequate bunding. The oil cartons are stored in banded pallets.

9 IMPLEMENTATION, INCIDENT INVESTIGATION AND TRAINING

The Manager Water and Sewerage is responsible for the implementation of the plan and forming the investigation team. The following Council officers are responsible for managing the pollution incident:

- Water and Sewerage Coordinator and Reticulation Attendants
- Water and Sewerage Engineer (WSE) and Treatment Plant Operators

Pollution incident management training must be provided to the staff responsible for managing the incident to ensure that they can effectively implement the plan and the implementation plan must be tested and reviewed annually.

The following methods will be used for the training:

- Toolbox talks
- Formal staff training
- Incident exercise
- Field exercise

PIRMP will be tested while activating it onsite during a pollution incident. The results of all testings of the PIRMP should be recorded as follows.

Method of Testing	Date	Name of staff members attended
While managing a pollution incident- Pollution incident at River Street, Bowraville – Overflowing wet weather storage pond at the treatment plant	23 September 2022	MWS, WSE & STP Operator

APPENDIX A – Bowraville Sewage Treatment Plant General Layout



APPENDIX B – Bowraville Sewage Treatment Plant and Sewer Network



APPENDIX C – Risk Assessment

Likelihood Table

Risk Assessment

Level	Descriptor	Example description
A	Almost Certain	Is expected to occur in most circumstances
B	Likely	Will probably occur in most circumstances
C	Possible	Might occur or should occur at some time
D	Unlikely	Could occur at some time
E	Rare	May Occur only in exceptional circumstances

Consequence Table

Level	Descriptor	Example description
1	Insignificant	Insignificant impact or minimal level of pollution, little disruption to normal operation, incident dealt with on site, low increase in normal operating cost.
2	Minor	Limited / Localised impact or pollution, some manageable operation disruption, the incident dealt with by Council senior management, some increase in operating cost.
3	Moderate	Significant level of pollution or impact requiring outside assistance, significant modification to normal operation but manageable, operating costs increased, increased monitoring.
4	Major	Major impact or long-term environmental pollution requiring outside assistance, systems significantly compromised and abnormal operation if at all, high level of monitoring required.
5	Catastrophic	Major impact or serious environmental damage requiring outside assistance, Complete failure of system.

Risk Matrix

Likelihood	Consequences				
	1 Insignificant	2 Minor	3 Moderate	4 Major	5 Catastrophic
A (Almost Certain)	Moderate	Very High	Extreme	Extreme	Extreme
B (Likely)	Moderate	High	Very High	Extreme	Extreme
C (Possible)	Low	Moderate	High	Very High	Extreme
D (Unlikely)	Low	Low	Moderate	High	Very High
E (Rare)	Low	Low	Moderate	High	Very High

*

Risk Rating = Likelihood x Consequence

APPENDIX D – POLLUTION INCIDENT CLASSIFICATION, RISK RATING, PRE-EMPTIVE ACTIONS AND RESPONSE

No	Pollution Incident	Risk Rating (Likelihood X Consequence)	Pre-emptive actions	Response to Incident
1	Dry weather overflow from reticulation system due to choke, blockage or pipe failure	C2=Moderate	Routine maintenance Out of hours staff roster SCADA/Telemetry system for monitoring and controlling Asset renewal where required Public awareness to avoid human errors	Maintenance staff to attend the site and clear blockage or repair pipe. Follow the steps outlined in Appendix F
2	Wet weather overflow from reticulation system due to excessive inflow and infiltration	B3=Very High	SCADA/Telemetry system for monitoring and controlling Out of hours staff roster Routine maintenance Asset renewal where required	Maintenance staff to attend the site and manage the situation Monitor SCADA system and controls Follow the steps outlined in Appendix F
3	Sewer pump station failure due to power outage	C1=Low	SCADA/Telemetry system for early warning, monitoring and controlling Bypass pumping capability Out of hours staff roster Arrange portable generator	Monitor pump station on SCADA and control Maintenance staff to attend the site and manage the situation Set up by pass pumping Arrange tanker to pump down pump station if required
4	Offensive odour from the pumping station	C1=Low	Install odour controlling equipment as required Reduce pumping interval to minimise septicity Regular inspections to assess the situation	Maintenance staff to attend the site and assess the condition and manage the situation

No	Pollution Incident	Risk Rating (Likelihood X Consequence)	Pre-emptive actions	Response to Incident
5	Sewer pump station failure due to electrical or mechanical breakdown	D1=Low	Preventative maintenance program for electrical and mechanical equipment Out of hours staff roster SCADA/Telemetry system for monitoring and controlling Bypass pumping capability Asset renewal where required	Monitor pump station on SCADA and control Isolate the affected pump or the switchboard. The pumping station is provided with minimum of two pumps where only one pump is required to manage dry weather flow. Council staff to attend the site and rectify the issue Set up bypass pumping Arrange tanker to pump down pump station if required
6	Sewer pump station failure due to blockage in pumps	D1= Low	SCADA/Telemetry system for monitoring and controlling Out of hours staff roster Preventative maintenance program	Monitor the pump station on SCADA Isolate the affected pump. The pumping station is provided with minimum of two pumps where only one pump is required to manage dry weather flow. Maintenance staff to attend the site and rectify the issue.
7	Bypass of sewage treatment due to electrical or mechanical failure	E3=Moderate	SCADA/Telemetry system for monitoring and controlling Out of hours staff roster Preventative maintenance program for electrical and mechanical items Adequate spares in stock Adequate storage to divert the inflow	Monitor pump station on SCADA/ Telemetry and control pumping to STP Maintenance staff to attend the site and rectify the issue Cease reuse pumping
8	Bypass sewage treatment due to power outage	E3=Moderate	SCADA/Telemetry system for monitoring and controlling Out of hours staff roster Adequate storage to divert the inflow	Monitor pump station on SCADA/ Telemetry and control pumping to STP Maintenance staff to attend the site and take necessary measures Cease reuse pumping Arrange tanker to pump down pump station if required

No	Pollution Incident	Risk Rating (Likelihood X Consequence)	Pre-emptive actions	Response to Incident
9	Bypass sewage treatment due to wet weather / floods	C3=High	SCADA/Telemetry system for monitoring and controlling Adequate storage to divert inflow	Monitor STP on SCADA Monitor the storage pond for any overflow incidents If sewage overflows to a water body set up warning signs for public awareness Testing water quality of the affected water body
10	Poor effluent quality due to failure of treatment process due to illegal dumping or bad inflow	D2=Low	SCADA/Telemetry system for monitoring and controlling Routine monitoring and testing of inflow and effluent quality as required by licence conditions Operational monitoring of the treatment process	Isolate /containment of contaminant and pump out where practical Monitor and restore the treatment process Sampling effluent as required by licence conditions Cease reuse pumping Testing the water quality of the discharging water body and set up warning signs as required
11	Chemical spill at Treatment Plant	E2=Low	Chemical bunds are provided at all sites with bulk chemical storage MSDS provided for all chemicals on site Regular inspection of chemical dosing systems	Shut off the chemical dosing system Maintenance staff to contain and clean up the spill
12	Offensive Odour from the treatment plant	C1=Low	Daily monitoring of the treatment process Routine testing program	Check for treatment process failures and remedial measures

APPENDIX E – INVENTORY OF POTENTIAL POLLUTANTS

Site Chemical Register- Bowraville STP – As at 31 March 2024

Ref.	Chemical Name	Manufacturer/ supplier	MSDS – Date of Issue	Maximum Volume of Chemicals stored	Location where chemical is stored
1	Aluminium Chlorohydrate	Redox	13 January 2021	2700kg	Alum dosing shed-bunded area
2	Hydrated Lime	Norco Co-operative Ltd		500kg	Chemical storage shed
3	Zetag 9148FS polymer	Chemiplas	26 March 2020	25kg	UV shed
4	Unleaded Petrol	Ampol		60L	UV shed- In bunded pallet

APPENDIX F – Pollution Response Management Plan Sewage Overflow / Surcharge

If a sewage overflow or surcharge incident occurs all necessary actions must be taken to minimise any adverse impact of the release.

Immediate Notifications:

Legislation requires that a sewage overflow from any point of the Council's sewerage system which has an impact on a waterway or a significant impact on the environment is required to be notified immediately. If the surcharge is affecting a watercourse EPA, NSW Food Authority and Oyster Growers have to be notified.

The relevant authorities are to be informed of the event according to the immediate notification procedure.

Immediate Notification Procedure:

On receiving the notification of overflow, the reticulation attendants must attend the location of the incident immediately and assess the severity of the situation and determine what actions need to be taken. If it is a pollution incident the Water and Sewerage Coordinator must be notified immediately.

The reticulation attendants are provided with mobile phones for reporting.
(Sewer – 02 6568 0292, Water – 02 6568 0291)

The procedure for reporting incidents during and after hours is as follows:

During Work Hours:

Water and Sewerage Coordinator must report any significant overflow incident to Manager Water and Sewerage or Water and Sewerage Engineer. One of these will attend the site to assess the situation and make a decision as to whether the incident is a reportable incident. If it is a pollution incident EPA will be contacted immediately and NSW Food Authority and Oyster Growers also will be notified if the overflow enters a waterway. The Manager or Engineer will prepare a Pollution Incident Notification Report.

After Hours:

The reticulation attendants must report any significant overflow incident to Water and Sewerage Coordinator who will assess the situation and determine whether the incident is a reportable incident. If it is considered a reportable incident the Coordinator must contact the EPA Environment Hotline (131 555) and provide the following details of the incident and take photos of the incident for future reference:

- Notifier's name, organisation, position and contact number
- The location of overflow
- The date, estimated start time and the duration of overflow
- The estimated volume of overflow
- Probable cause of the overflow
- Action is being taken or proposed to be undertaken to stop the overflow

The Coordinator must contact the Manager Water and Sewerage or the Water and Sewerage Engineer and inform them the details of the incident immediately. They will contact other authorities and prepare a Pollution Incident Notification Report.

If any reason the Water and Sewerage Coordinator cannot be contacted and the incident is thought to be serious the staff on call shall contact the EPA Environment Hotline (131 555) and provide the details of the overflow incident.

The Manager Water and Sewerage or the Water and Sewerage Engineer must be informed next and be provided with the relevant details. They will contact any other relevant authorities and prepare a Pollution Incident Notification Form.

Current contact numbers are:

EPA

All Hours (EPA Environment Hotline)	131 555
Grafton Office	6640 2502 6640 2500

Public Health Unit

Working Hours	6589 2120 6589 2144	
Out of hours and weekends	0428 882 805	<i>(it may be an EHO from either Port Macquarie or Lismore office of North Coast PHU that answer - both can take the report).</i>

If there is no response call following mobiles (in order of preference):

David Basso	0417 695 113
Melissa Bouboulas	0438 644 267

If overflow enters Nambucca River or tributary contact:

NSW Food Authority	6539 4809 or 0407 078 269
Nambucca Oyster Growers	6559 5527 or 0412 992 320

If overflow enters State Forest contact

Forestry Corporation NSW	6652 0111	(Coffs Harbour office)
--------------------------	-----------	------------------------

Council:

Water and Sewerage Coordinator	0437 526 381
Manager Water and Sewerage	6568 0234 or 0418 468 368
Water and Sewerage Engineer	6568 0268 or 0428 936 707

Immediate Response:

Safety:

In the event of sewage overflow the staff who involve in rectifying the issue onsite shall follow the following steps. All works are to be carried out in accordance with Council's Workplace Health and Safety procedures.

The crew should:

- always wear appropriate Personal Protective Equipment e.g. high visibility clothing, safety footwear, gloves, overalls, hats, sunscreen, wet weather gear, safety harness, hard hats, etc.
- carry out site specific Hazards and Risk assessment before commencing work.
- be aware of the locations of other underground services.
- be aware of the Safe Work Method Statements related to the job.
- be aware of "Entry to Confined Spaces" procedures and hold appropriate ticket, if entry to confined space is necessary.

- have all necessary equipment on hand including gas testing equipment, rescue tripod, air supplied breathing apparatus, barricades and warning signs.

Resources:

Ensure necessary resources are available to carry out works to rectify the overflow. This shall include:

- Personnel
- Plant – vermeer, water jetter, camera
- Equipment-diesel bypass pumps, hoses, gas detectors, plugs, tools
- Material - sand bags, gibaults, pipes, disinfectant etc.
- Safety signs

Procedure:

Rectify the issue in accordance with usual sewage maintenance practices and safe work method statement procedures.

The following measures must be taken to avoid contamination of additional land and water ways and to restore normal sewer flow.

- Shut down upstream pump station as required
- Use bypass pumping or vacuum tanker to remove wastewater from upstream manhole to stop the overflow where overflow is significant
- Install bunding to contain where possible
- Plug upstream manholes if possible
- Plug downstream stormwater pits if possible
- Clear the blockage, cleanup and remove any signs of solid matter and paper
- Ensure the area is properly disinfected

If repairs are to be undertaken within a road carriageway only authorised traffic controllers shall be arranged.

Warning Signs and Testing:

Warning signs will be installed immediately to restrict public access to the affected water body. The signs will be installed at;

- Overflow Site
- Canoe launching area in Park Street
- Lanes Bridge

Testing Procedure:

Test water samples from the affected water body for Enterococci and Faecal Coliforms. Samples will be collected from;

- The overflow site
- A site downstream- Canoe launching area in Park Street
- A site upstream of the overflow point- Lanes Bridge

The samples will be tested at the Coffs Harbour laboratory. The laboratory can be contacted on 6648 4460.

Repeat the testing until the Enterococci count in the polluted water has returned to levels that are considered to be safe for public usage (40-200 cfu/100ml).


The warning signs must remain in place 3-5 days until there is no potential health risk.

Incident reporting - EPA:

A pollution incident is required to be notified immediately after the incident is known. Clause 101 (1b) of the Protection of the Environment Operations (General) Regulation 2009 states that a pollution incident that is required to be notified under Section 148 of the Act is to be followed by notification in writing within 7 days of the date on which the incident occurred.

Manager Water and Sewerage or Water and Sewerage Engineer must complete the "Pollution Incident Notification Form" and submit it to EPA within the specified time period.

APPENDIX G – Pollution Incident Notification Sewage Overflow / Surcharge



Nambucca Valley Council

Contact Details:
Postal Address: PO Box 177, Macksville NSW 2447
Telephone: (02) 6568 2555
Facsimile: (02) 6568 2201

Office Location:
44 Princess Street, Macksville NSW 2447

Website:
www.nambucca.nsw.gov.au

Email:
council@nambucca.nsw.gov.au

Updated: 30/05/2021

POLLUTION INCIDENT NOTIFICATION FORM - SEWAGE OVERFLOW / SURCHARGE

In the event of a sewage overflow from any point of Council's sewerage system which has an impact on water way or a significant impact on the environment, **the reticulation attendants must immediately notify the following agencies of the pollution incident:**

Environmental Protection Authority

All Hours: **131 555**
 Grafton Office **6640 2500**
6640 2502

Public Health Unit


Office: **6589 2120** or David Basso: **6589 2144**
After hours and weekends:
 Dial **0428 882 805** and give message. If no response call
 SEHO – Port Macquarie **0438 644 267**

If the overflow affects the Nambucca River or tributary contact:

NSW Food Authority: Office: **6539 4809** Anthony Zammit: 0407 078 269

Date of Incident :	Time Council advised: _____ am/pm
Name of the caller / witness:	
Address or location of incident:	
Distance to nearest residence:	
Time discharge stopped: _____ am/pm	Estimated Volume of Discharge:
Wet or Dry Weather Event:	
Has the overflow been contained at the location of incident?	
Has a water course been affected by the overflow?	
What is the name of the water course?	
Reason for overflow (e.g. sewer choke, pump failure, power failure etc.):	
Actions taken to rectify the issue (e.g. choke cleared, clean up works undertaken, disinfected):	
Details of any measures taken or proposed to be taken to prevent or mitigate against a recurrence of such an event:	
Name of person completing form:	Date:
Noted by Manager Water and Sewerage :	Date:

APPENDIX H – Pollution Incident Notification (Chemical Spill / Fire Leak of Gas / Other)

	Contact Details: Postal Address: PO Box 177, Macksville NSW 2447 Telephone: (02) 6568 2555 Facsimile: (02) 6568 2201	Website: www.nambucca.nsw.gov.au
	Office Location: 44 Princess Street, Macksville NSW 2447	Email: council@nambucca.nsw.gov.au Updated: 30/05/2021

**POLLUTION INCIDENT NOTIFICATION FORM
(Chemical Spill / Fire / Leak of Gas / Other)**

Date of Incident :	Time Council advised:	am/pm		
Address or location of incident:				
Name of the pollutant:				
Nature of incident (<i>chemical spill / fire, leak of gas</i>):				
The circumstances in which the incident occurred and the cause of incident (<i>if known</i>):				
Distance to nearest residence:				
Weather condition(<i>dry weather / wet weather</i>):				
Has the contamination spread beyond the location of incident? Yes / No				
Has the water course, environment or humans been affected by the incident?				
Corrective actions taken to rectify the issue:				
Authorities have been notified (<i>Circle</i>)				
NSW Health(PHU)	EPA	Fire and Rescue	WorkCover	Other:
Has EPA directed Council to notify neighbours?				
Has Council voluntarily notified neighbours?				
Name of person completing form: _____(<i>Please print clearly</i>)				
Signature : _____			Date: _____	